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IGA understands that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of everyone who visits our websites, www.independentgymnastics.com and only collect and use your personal data as described in this Privacy Policy. Any personal data we collect will only be used as permitted by law.

Please read this Privacy Policy carefully and ensure that you understand it.

#### Introduction

This Privacy Policy outlines how Independent Gymnastics ("we," "us," or "our") collects, uses, discloses, and protects the personal information of individuals ("you" or "your") in accordance with the General Data Protection Regulation (GDPR) and other applicable data protection laws in the United Kingdom. We are committed to protecting your privacy and ensuring the security of your personal information.

### Information We Collect

We may collect various types of personal information from you, including but not limited to:

- Personal Information: This may include your name, address, email address, telephone number, date
  of birth, and other contact details.
- Account Information: If you create an account on our website or use our services, we may collect information such as your username, password, and preferences.
- Payment Information: When you make a purchase or transaction, we may collect payment-related information, such as credit card details or bank account information, in order to process payments.
- Usage Information: We may collect information about your interactions with our website, products, and services. This may include IP address, device information, browser type, pages visited, and other usage data.
- Cookies and Similar Technologies: We may use cookies, web beacons, and similar technologies to collect information about your browsing activities on our website. You have the option to disable cookies through your browser settings, although this may affect your experience using our website.

#### How We Use Your Information

We may use the personal information we collect for various purposes, including:

- o Providing Services: To deliver our products and services to you, including processing orders, managing your account, and responding to your inquiries or requests.
- Communication: To communicate with you about our products, services, promotions, and events. This
  may include sending you newsletters, updates, or marketing communications that may be of interest
  to you. You have the option to opt out of receiving such communications.
- Personalisation: To personalise your experience on our website, recommend products or services based on your preferences, and provide tailored content.
- Analytics and Improvements: To analyse usage patterns, perform data analysis, conduct research, and improve our products, services, and website functionality.
- Legal Compliance: To comply with applicable laws, regulations, and legal processes, and to protect our rights, privacy, safety, or property, and those of our customers and the public.

# Sharing of Information

We may share your personal information with third parties in the following circumstances:

- Service Providers: We may engage third-party service providers who assist us in carrying out our business operations, such as payment processors, shipping companies, marketing agencies, and IT support providers. These service providers are authorised to use your personal information only as necessary to provide services to us.
- Legal Obligations: We may disclose your personal information if required to do so by law or in response to a valid legal request, such as a court order, government investigation, or to protect our rights, property, or safety.
- o Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your

- personal information may be transferred to the acquiring entity, or third party involved in the transaction.
- Consent: We may share your personal information with your consent or as otherwise disclosed at the time of collection.

### **Data Security**

We take appropriate technical and organisational measures to safeguard your personal information and protect it against unauthorised access, loss, misuse, or alteration. We have implemented security measures such as encryption, firewalls, access controls, and secure data storage to ensure the confidentiality and integrity of your personal information.

#### Retention of Personal Information

We retain your personal information only for as long as necessary to fulfil the purposes for which it was collected, unless a longer retention period is required or permitted by law. The criteria we use to determine the retention periods include the nature of the information, the purposes for which it is processed, and any legal or regulatory obligations.

### Your Rights

You have certain rights regarding your personal information, including:

- Access: You have the right to request access to the personal information we hold about you and receive a copy of it.
- Rectification: You have the right to request the correction of inaccurate or incomplete personal information we hold about you.
- Erasure: You have the right to request the deletion of your personal information in certain circumstances, such as when it is no longer necessary for the purposes for which it was collected.
- Restriction: You have the right to request the restriction of processing of your personal information in certain circumstances, such as when its accuracy is contested or the processing is unlawful.
- Objection: You have the right to object to the processing of your personal information based on legitimate interests or for direct marketing purposes.
- Data Portability: You have the right to receive a structured, commonly used, and machine-readable format of your personal information and transmit it to another data controller where technically feasible.
- Withdrawal of Consent: If we rely on your consent to process your personal information, you have the right to withdraw your consent at any time. This will not affect the lawfulness of any processing based on consent before its withdrawal.

To exercise your rights or make a request, please contact us using the information provided in Section 9 (Contact Us).

# Third-Party Links

Our website may contain links to third-party websites or services. This Privacy Policy does not apply to those third-party websites, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of those third parties before providing any personal information.

#### Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us:

Independent Gymnastics
Unit 6 Edison Business Centre
Edison Road
Aylesbury
Buckinghamshire
HP19 8TE
info@igauk.com
0345 319 7000

We will respond to your inquiries and address your concerns in a timely manner.

## Changes to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our privacy practices or legal requirements. Any updates will be effective upon posting the revised Privacy Policy on our website. We encourage you to review this Privacy Policy periodically for any updates.

This Privacy Policy was last updated in July 2023